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2006-225-C

April 26, 2007

Mr. Charles L. A. Terreni
Chief Clerk/Administrator
Public Service Commission of South Carolina
Columbia, South Carolina

COPY
Posted: led
Dept: S.A.
Date: 4/27/07
Time: 1:30

SC PUBLIC SERVICE
COMMISSION

2007 APR 26 PM 12:43

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Dear Mr. Terreni:

Pursuant to Rule 103-618 and 103-619, AT&T is furnishing the Commission its results for the first quarter of 2007.

As a courtesy, I am also providing a copy of this information to the Office of Regulatory Staff.

If you have any questions, please contact Les Addis at 803-401-2216.

Yours very truly,

Cindy Cox
Vice President

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Attachment

cc: Katie Morgan, ORS

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APR 26 2007

PSC SC
DOCKETING DEPT.

SOUTH CAROLINA FIRST QUARTER 2007

% CUSTOMER TROUBLE REPORTS PER 100 ACCESS LINES

JAN	FEB	MAR	AVERAGE	OBJECTIVE
2.93	2.25	2.59	2.59	5.00

% OOS REPORTS CLEARED WITHIN 24 HRS EXCLUDING WEEKENDS AND HOLIDAYS

JAN	FEB	MAR	AVERAGE	OBJECTIVE
94.5	94.6	95.2	94.8	85.0

% SERVICE ORDERS FOR INSTALLATIONS AND RE-INSTALLATIONS COMPLETED WITHIN 5 WORKING DAYS-COMPANY OFFERED.

JAN	FEB	MAR	AVERAGE	OBJECTIVE
98.2	97.7	98.1	98.0	85.0

% SERVICE ORDERS FOR INSTALLATION AND RE-INSTALLATIONS-COMMITMENT FULFILLED.

JAN	FEB	MAR	AVERAGE	OBJECTIVE
99.5	99.5	99.6	99.5	85.0

TOTAL NUMBER OF ACCESS LINES 1,164,031

NUMBER OF APPLICATIONS FOR NEW SERVICE. 21,458 (MAR)

THE NUMBER OF APPLICATIONS FOR NEW SERVICE HELD (MAR) OVER 30 DAYS 1.

THE PERCENT OF APPLICATIONS FOR NEW SERVICE HELD OVER 30 DAYS .005

THE NUMBER OF APPLICATIONS FOR REGRADES 0

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